

West Side Community House

Staff Leadership



Executive Director, Rachelle Milner, LISW, holds a BSW from Clark Atlanta University and an MSSA degree from Case Western Reserve University. Rachelle became executive director in 2018 after managing the Family Services programs at West Side Community House which have grown to serve over 1,500 families in crisis each year. As executive director, Rachelle plans to position WSCH “to be an innovative trendsetter” and to continue to “advocate for the needs of our clients by forging new relationships and re-establishing the settlement house presence in our community.” She joined the WSCH management team in 2003.



Family Services Director, Daveda Hayes, has a BA in Family & Child Development from the University of Akron. Daveda joined WSCH in November 2020 after working in the non-profit sector for the past 21 years. She enjoys karaoke, line dancing, spending time with her family and positive affirmations. Her favorite is, “You are never given a dream, without also being given the power to make it come true.” - Richard Bach



Healthy Aging Director, Yvette Medina, created a bi-lingual, Spanish component in the program. She began as a teen intern at WSCH in 1984 and joined the senior staff in 1988. She worked her way up to become director in 2006. Under her leadership two WSCH senior sites were successfully merged into one, three senior programs in Cleveland closed and merged into WSCH, we broadened our eligibility for onsite services to include disabled adults ages 50 - 59, and the Healthy Bodies-Healthy Minds project was developed.



Youth Services Director, Maisha Smith, also known as Maya, joined the West Side Community House family in November 2020. She has a BS in Political Science from Kent State University and a Masters in Nonprofit Administration and Leadership from Cleveland State University. She has worked with numerous girl empowerment organizations since 2016. She enjoys watching football, traveling to Alabama to see family, and self-care days.



Administrative Assistant, Gloria Perez, joined WSCH in 1998 after working with the Cleveland Community Building Initiative. Formerly an administrative specialist in the Army National Guard, she’s the agency’s go-to person and is bi-lingual, Spanish.