

West Side Community House Staff Leadership



Executive Director, Rachelle Milner, LISW, holds a BSW from Clark Atlanta University and an MSSA degree from Case Western Reserve University. Rachelle became executive director in 2018 after managing the Family Services programs at West Side Community House which have grown to serve over 1,500 families in crisis each year. As executive director, Rachelle plans to position WSCH “to be an innovative trendsetter” and to continue to “advocate for the needs of our clients by forging new relationships and re-establishing the settlement house presence in our community.” She joined the WSCH management team in 2003.



Family Services Director, Marla Bell, has a BS in Child and Family Studies from Ashland University and a Master of Social Work from Cleveland State University. Marla joined WSCH in May 2018 after working in the Public and Private sector the past 11 years servicing at-risk populations throughout Cuyahoga County.



Healthy Aging Director, Yvette Medina, created a bi-lingual, Spanish component in the program. She began as a teen intern at WSCH in 1984 and joined the senior staff in 1988. She worked her way up to become director in 2006. Under her leadership two WSCH senior sites were successfully merged into one, three senior programs in Cleveland closed and merged into WSCH, we broadened our eligibility for onsite services to include disabled adults ages 50 – 59, and the Healthy Bodies-Healthy Minds project was developed.



Youth Services Director, Allison Black (née McClain), has a BA and MA in English from University of Toledo. Allison manages the Sisterhood and Summer of Sisterhood programs, our afterschool and wraparound activities at H. Barbara Booker School, and youth special events. She is a writer and performance poet. Under her leadership, the Summer of Sisterhood summer arts camp was developed. Allison joined WSCH in 2010.



Administrative Assistant, Gloria Perez, joined WSCH in 1998 after working with the Cleveland Community Building Initiative. Formerly an administrative specialist in the Army National Guard, she’s the agency’s go-to person and is bi-lingual, Spanish.